

Australian Event Logistics ("AEL") ABN 12 137 363 405, is a privacy conscious company strongly committed to your right to privacy. This Privacy Statement defines the commitment of AEL to protect the privacy of personal information that is collected or used in the course of conducting business on our Website. By submitting identifying data, a visitor to our Website is agreeing to AEL's use of such data as described in this privacy statement.

### **AEL Use of Information**

We use the information we gather on the AEL Website to foster a positive user experience, deliver the services that we offer, and to create business development opportunities. If you choose to email us, we may use the contact information you provide to contact you regarding our services.

Should you decide that you do not want to be contacted by AEL, let us know and we will remove you from our contact list?

### **Disclosure of Your Information to Others**

AEL uses your information internally. We do not disclose your personal information to third parties, except for one of the following reasons:

1. If you are a customer of AEL, we may disclose personally identifiable information to our partners whom we sub contract to perform functions on our behalf. These individuals may have access to your personal information as necessary to perform their functions, but they may not share it with any other third party.
2. We may disclose personally identifiable information if legally required to do so, if requested to do so by a governmental entity, or if we believe in good faith that such action is necessary to:
  - (a) Conform to legal requirements or comply with legal process
  - (b) Protect the rights or property of AEL
  - (c) Prevent a crime or protect national security
  - (d) Protect the personal safety of users or the public

We may disclose or transfer personally identifiable information to a third party who acquires all or a substantial portion of AEL business.

### **User Feedback**

AEL welcomes ideas and feedback from you about all aspects of our Website. We may store feedback that users send to us. Your feedback may be used to better administer and refine our content and services. We may also use the information and ideas you send to us to improve or

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promote this site; but we will not publish your name in association with any information you provide without first contacting you and gaining your permission.

### **Passive Information Collection**

AEL uses temporary "cookies" to help personalize and maximize your online experience. The cookie indicates whether or not a user is logged into the **AEL** site, tracks user navigation trends, and provides customized user messages. A cookie is a text file that is placed on your hard drive by a Web page server. Cookies are not used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to your computer, and can only be read by a Web server in the domain that issued the cookie to you.

### **Security**

**AEL** has implemented reasonable technical and organizational measures designed to secure your personal information, including firewalls, secured servers and database security, from accidental loss and from unauthorized access, use, alteration or disclosure. However, we cannot guarantee that unauthorized third parties will never be able to defeat those measures or use your personal information for improper purposes.

### **Children**

**AEL** services are not intended for children under 15 years of age. We do not knowingly collect personal information from children under 15.

### **External Links**

**AEL** may provide numerous links to other Websites. While these links are carefully selected by **AEL** employees, Websites can change quickly and can be subject to hacking and vandalism. **AEL** is not responsible for the content, privacy, or security of the external sites to which we link.

### **Changes to Privacy Statement**

If **AEL** change's its Privacy statement, we will post those changes here so that you will always know what information we gather, how we might use that information, and to whom we will disclose it. We welcome your comments concerning this Privacy Statement. If at any time you have questions or concerns about **AEL** Privacy Statement, or you believe that we have not adhered to this Statement, please contact us by email at [info@australianeventlogistics.com.au](mailto:info@australianeventlogistics.com.au), or call us directly at (+61 2) 9410 9207. We will use every reasonable effort to promptly determine and remedy the problem

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